



**CARRIER SERVICE CUTOFF TIMES BY DISTRIBUTION CENTER**

- Compliant orders received by 3:00 pm CST will be processed and shipped same day according to the specific Distribution Center carrier cutoff times listed below.
- Compliant orders received by 3:00 pm that have missed their respective service carrier cutoff time will be processed to ship the following business day.
- Non-compliant orders received after 3:00 pm will be processed to ship within two (2) business days.

<b>CARLISLE, PA Distribution Center</b>	
<b>Ground Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Ground	5:00 pm CST
FedEx Ground	4:00 pm CST
FedEx Home Delivery ( <i>Delivery typically by 8:00 pm Tuesday – Saturday only</i> )	4:00 pm CST
Eastern Connection Ground ( <i>1 day service to select New England and Mid Atlantic cities</i> )	5:00 pm CST
USPS – First Class & Priority Mail	11:00 am CST
UPS Mail Innovations ( <i>Packages less than 16 oz.– final delivery by USPS</i> )	2:00 pm CST
UPS SurePost ( <i>Residential service – final delivery by USPS</i> )	5:00 pm CST
LTL ( <i>Palletized shipments greater than 95 lb.</i> )	11:00 am CST
<b>Next Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Next Day Air ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 pm CST
UPS Next Day Air Saver ( <i>Delivery typically by 3:00 pm</i> )	5:00 pm CST
FedEx Priority Overnight ( <i>Delivery typically by 10:30 a.m.</i> )	4:00 pm CST
FedEx Standard Overnight ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	4:00 pm CST
<b>2 Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air ( <i>Delivery typically by end of day</i> )	5:00 pm CST
FedEx 2 Day ( <i>Delivery typically by 4:30 pm &amp; 8:00 pm to residences</i> )	4:00 pm CST
<b>3 Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 3 Day Select ( <i>Delivery typically by end of day</i> )	5:00 pm CST
FedEx Express Saver ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	4:00 pm CST
<b>International Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Standard ( <i>Canada &amp; Mexico</i> )	5:00 pm CST
DHL Express ( <i>2-5 day service to more than 220 countries</i> )	2:00 pm CST
<b>Customer Pick Up:</b>	<b>Service Cutoff Time:</b>
Monday-Friday 11:00AM-7:00PM Local Time. Allow for 2 hour processing time	



**CARRIER SERVICE CUTOFF TIMES BY DISTRIBUTION CENTER**

- Compliant orders received by 3:00 pm CST will be processed and shipped same day according to the specific Distribution Center carrier cutoff times listed below.
- Compliant orders received by 3:00 pm that have missed their respective service carrier cutoff time will be processed to ship the following business day.
- Non-compliant orders received after 3:00 pm will be processed to ship within two (2) business days.

<b>DALLAS, TX Distribution Center</b>	
<b>Ground Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Ground	6:00 pm CST
FedEx Ground	6:00 pm CST
FedEx Home Delivery ( <i>Delivery typically by 8:00 pm Tuesday – Saturday only</i> )	6:00 pm CST
USPS – First Class & Priority Mail	12:00 pm CST
UPS Mail Innovations ( <i>Packages less than 16 oz.– final delivery by USPS</i> )	3:00 pm CST
UPS SurePost ( <i>Residential service – final delivery by USPS</i> )	6:00 pm CST
LTL ( <i>Palletized shipments greater than 95 lb.</i> )	12:00 pm CST
<b>Next Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Next Day Air ( <i>Delivery typically by 10:30 a.m.</i> )	6:00 pm CST
UPS Next Day Air Saver ( <i>Delivery typically by 3:00 pm</i> )	6:00 pm CST
FedEx Priority Overnight ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 pm CST
FedEx Standard Overnight ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>2 Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air ( <i>Delivery typically by end of day</i> )	6:00 pm CST
FedEx 2 Day ( <i>Delivery typically by 4:30 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>3 Day Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 3 Day Select ( <i>Delivery typically by end of day</i> )	6:00 pm CST
FedEx Express Saver ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>International Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Standard ( <i>Canada &amp; Mexico</i> )	6:00 pm CST
DHL Express ( <i>2-3 day service to more than 220 countries</i> )	4:00 pm CST
<b>Customer Pick Up:</b>	<b>Service Cutoff Time:</b>
Monday-Friday 11:00AM-7:00PM Local Time. Allow for 2 hour processing time	



**CARRIER SERVICE CUTOFF TIMES BY DISTRIBUTION CENTER**

- Compliant orders received by 3:00 pm CST will be processed and shipped same day according to the specific Distribution Center carrier cutoff times listed below.
- Compliant orders received by 3:00 pm that have missed their respective service carrier cutoff time will be processed to ship the following business day.
- Non-compliant orders received after 3:00 pm will be processed to ship within two (2) business days.

<b>FRESNO, CA Distribution Center</b>	
<b>Ground Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Ground	8:00 pm CST
FedEx Ground	7:30 pm CST
FedEx Home Delivery (Delivery typically by 8:00 pm Tuesday – Saturday only)	7:30 pm CST
OnTrac (1 day service within California and to Las Vegas metro area)	7:00 pm CST
OnTrac (1 day service to Tucson & Phoenix metro area)	5:45 pm CST
USPS – First Class & Priority Mail	2:00 pm CST
UPS Mail Innovations (Packages less than 16 oz.– final delivery by USPS)	5:00 pm CST
UPS SurePost (Residential service – final delivery by USPS)	8:00 pm CST
LTL (Palletized shipments greater than 95 lb.)	2:00 pm CST
<b>Next Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Next Day Air (Delivery typically by 10:30 a.m.)	5:30 pm CST
UPS Next Day Air Saver (Delivery typically by 3:00 pm)	5:30 pm CST
FedEx Priority Overnight (Delivery typically by 10:30 a.m.)	5:00 pm CST
FedEx Standard Overnight (Delivery typically by 3:00 pm & 8:00 pm to residences)	5:00 pm CST
<b>2 Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air (Delivery typically by end of day)	8:00 pm CST
FedEx 2 Day (Delivery typically by 4:30 pm & 8:00 pm to residences)	5:00 pm CST
<b>3 Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 3 Day Select (Delivery typically by end of day)	8:00 pm CST
FedEx Express Saver (Delivery typically by 3:00 pm & 8:00 pm to residences)	5:00 pm CST
<b>International Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Standard (Canada & Mexico)	8:00 pm CST
DHL Express (2-3 day service to more than 220 countries)	3:30 pm CST
<b>Customer Pick Up:</b>	<b>Service Cutoff Time:</b>
Monday-Friday 11:00AM-7:00PM Local Time. Allow for 2 hour processing time	



**CARRIER SERVICE CUTOFF TIMES BY DISTRIBUTION CENTER**

- Compliant orders received by 3:00 pm CST will be processed and shipped same day according to the specific Distribution Center carrier cutoff times listed below.
- Compliant orders received by 3:00 pm that have missed their respective service carrier cutoff time will be processed to ship the following business day.
- Non-compliant orders received after 3:00 pm will be processed to ship within two (2) business days.

<b>ST. LOUIS, MO Distribution Center</b>	
<b>Ground Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Ground	6:00 pm CST
FedEx Ground	6:00 pm CST
FedEx Home Delivery ( <i>Delivery typically by 8:00 pm Tuesday – Saturday only</i> )	6:00 pm CST
Spee-Dee Delivery	4:00 pm CST
USPS – First Class & Priority Mail	12:00 pm CST
UPS Mail Innovations ( <i>Packages less than 16 oz.– final delivery by USPS</i> )	3:00 pm CST
UPS SurePost ( <i>Residential service – final delivery by USPS</i> )	6:00 pm CST
LTL ( <i>Palletized shipments greater than 95 lb.</i> )	12:00 pm CST
<b>Next Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Next Day Air ( <i>Delivery typically by 10:30 a.m.</i> )	6:00 pm CST
UPS Next Day Air Saver ( <i>Delivery typically by 3:00 pm</i> )	6:00 pm CST
FedEx Priority Overnight ( <i>Delivery typically by 10:30 a.m.</i> )	5:00 pm CST
FedEx Standard Overnight ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>2 Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 2 <sup>nd</sup> Day Air ( <i>Delivery typically by end of day</i> )	6:00 pm CST
FedEx 2 Day ( <i>Delivery typically by 4:30 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>3 Day Express Service:</b>	<b>Carrier Cutoff Time:</b>
UPS 3 Day Select ( <i>Delivery typically by end of day</i> )	6:00 pm CST
FedEx Express Saver ( <i>Delivery typically by 3:00 pm &amp; 8:00 pm to residences</i> )	5:00 pm CST
<b>International Service:</b>	<b>Carrier Cutoff Time:</b>
UPS Standard ( <i>Canada &amp; Mexico</i> )	6:00 pm CST
DHL Express ( <i>2-3 day service to more than 220 countries</i> )	4:30 pm CST
<b>Customer Pick Up:</b>	<b>Service Cutoff Time:</b>
Monday-Friday 11:00AM-7:00PM Local Time. Allow for 2 hour processing time	



**Compliant orders:**

- A Compliant Order file has all required fields populated with valid data and is in the correct format. The order does not require manual intervention for any reason as it is accepted by DM Fulfillment and processed to the DC Operations for order picking.
- A Compliant Order is typically passed through an API integration or EDI interface and does not require interaction by DM Fulfillment staff. A .csv order file can be uploaded via [www.dmilogistics.com](http://www.dmilogistics.com) by the client but is at high risk of needing additional maintenance.
- A Compliant Order passes a previously mapped shipping method at the time of the order.
- Items ordered must be pre-setup in DM Fulfillment systems using the item master file format in advance of any orders. Item setup must be performed 2 business days before any orders including these items can be processed. Please note that item dimensions and weight are required for item set up in addition to the other mandatory fields on the item master set up format.
- **A Compliant Order must be submitted prior to 3:00 pm CST for same day processing. Standard carrier cutoffs apply.**